

Lauxes grates are carefully designed and manufactured to the highest standard with meticulous attention to detail. It is because of this care Lauxes stand behind your recently purchased unique, cost effective and rust proof product.

Damages arising from improper/insufficient/negligence care or installation not in accordance with AS/NZS 3500.2 or manufacturers specifications will void the product warranty.

If at any time the product itself should develop any defect, Lauxes Grates agree to correct the defect(s) without charge to the registered purchaser. This guarantee does not provide coverage of repairs necessitated by normal wear, misuse, accidental damage or as a result from changes in temperature.

A lifetime rustproof warranty is offered on all Lauxes floor grates to the original owner of the product. This guarantees that should all or part of the installed Lauxes floor grate* develop rust to the physical structure of the grate; Lauxes Grates shall replace all or part of the warranted product at no cost to the consumer, provided the steps below have taken place:

Lauxes floor grates**were installed by a licensed tradesman and in accordance with AS 3740-2010.

Primary clean must also take place immediately after installation as outlined in our Product Care information.

Initial cleaning:

This cleaning should take place after installing your Lauxes linear floor grate and shall involve the removal or wiping of dust, dirt, glue (silicone) or any form of visual "deposits" that sit on the anodised surface. These can quickly be removed with a dry or damp cloth.

Cleaning:

Contrary to what people say, linear floor drains are easier to maintain and can remove up to 80% more hair debris and grime than regular drains. Our easy roll out system, as featured in the tile insert range, enables the consumer to roll back the top grate for easy cleaning underneath.

Anodised finish should be washed down on a regular basis (at least once every six months in less severe applications and more often in marine or industrial applications). The soot and grime which builds up gradually on the surface from time to time contains moisture and salts which will adversely affect the anodised coating and should be removed.

Whilst the shower recess is in constant use of water flowing through, outdoor applications such as balconies and around the pool areas would benefit from the occasional hose down throughout the year to prevent any build-up of external elements such as dust, sitting on the grate for an extended period.

Soapy water is the recommended method of cleaning. Mild detergents can be used to wipe and remove any matter or debris caught in drainage area. Using a mild cloth (nylon cleaning pad or brush) to run over surface and warm water to rinse and dry with clean cloth.

Products such as Jiff and ammonia based products may also be used, however we recommend wiping the area directly after use to avoid any potential discolouration.

Do not use abrasive or harsh chemicals such as acidic products on the grates. Also, do not use excessive force to remove any stubborn marks.

Although anodised aluminium possesses exceptional resistance to corrosion, discolouration and wear, harsh chemicals and elements can tamper with its overall appearance. For example, construction soils such as mortar or acid should be removed as soon as possible and not allowed to dry. Other aggressive alkaline or acidic products should not be used.